Quality Policy

The President and top management of PSD Energy Pty Ltd are committed to providing quality services that meet statutory, regulatory and customer requirements, and to continually improving the Quality Management System (QMS).

This Quality Policy is appropriate to the purpose of PSD Energy, takes account of the organisation's context and the relevant requirements of interested parties, and supports the company's strategic direction. The QMS provides guidance to management, employees, subcontractors and other interested parties so that work is delivered to a high standard and customer satisfaction is enhanced.

We will achieve this by:

- Promoting a quality culture and ethical behaviour at all levels of the organisation.
- Ensuring employees, subcontractors and others working under our control are appropriately inducted, trained and supported to fulfil their roles, and are aware of this policy and its commitments.
- Establishing, reviewing and communicating measurable quality objectives that provide the framework for continual improvement.
- Defining and maintaining clear roles, responsibilities and accountabilities across the organisation.
- Identifying and addressing risks, and separately pursuing opportunities, to improve performance and reliability.
- Monitoring, measuring and auditing quality performance to confirm ongoing compliance and effectiveness.
- Engaging and consulting with employees, subcontractors and other relevant interested parties, and transferring what is learned into continual improvement of the QMS.

PSD Energy is committed to enhancing customer satisfaction. This Quality Policy is maintained as documented information, communicated, understood and applied at all levels of the organisation, and made available to relevant interested parties.

Signed



Darren Cripwell

President